

## HAMPSHIRE COUNTY COUNCIL

### Report

<b>Committee:</b>	Hampshire Health and Wellbeing Board
<b>Date:</b>	2 July 2020
<b>Title:</b>	“Was Not Brought” Policy
<b>Report From:</b>	Debbie McGregor, Deputy Designated Nurse for Safeguarding Adults, West Hampshire Clinical Commissioning Group

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#### **Purpose of this Report**

1. As part of the early intervention and prevention agenda, this resource has been produced to support organisations when Adults who have Care and Support needs are not brought to their appointments.

#### **Recommendation(s)**

That the Hampshire Health and Wellbeing Board:

2. Note and discuss the resources with a view to ratification by the Health and Wellbeing Board

#### **Executive Summary**

3. Professionals need to display professional curiosity when appointments are not attended. Furthermore, they need to consider the impact that this may have not only on the Adult themselves in terms of Health and Wellbeing, but other family members within the household. These resources have been produced to support patient engagement and appropriate follow up if an Adult with needs for Care and Support is not brought to their appointment. One resource is suitable for professionals, and the other suitable for patients, families and carers.

## **Contextual Information**

4. These resources were presented to the 4LSAB policy subgroup for their due consideration. Members of the Board however felt that this resource does not align directly under the Safeguarding agenda but with prevention and intervention work streams
5. After discussion with the HSAB Board Manager it was suggested that this resource is put on the agenda for the Health and Wellbeing Board to duly consider

## **Performance**

6. It is envisaged that if these resources are ratified at the next Health and Wellbeing Board that these are shared appropriately within the system to raise awareness of this agenda

## **Consultation and Equalities**

7. In terms of wider consultation these resources have been discussed and shared at the 4 LSAB Health Subgroup and the 4LSAB Policy Subgroup

## **Conclusions**

8. As detailed within the resources, organisations should be cautious of instigating their disengagement policies without seeking clarification of why the Adult with Care and Support needs has been unable to attend
9. Missed Health appointments may be a factor when an Adult with Care and Support needs is suffering from neglect and/or omissions in their care

**REQUIRED CORPORATE AND LEGAL INFORMATION:**

**Links to the Strategic Plan**

<b>Hampshire maintains strong and sustainable economic growth and prosperity:</b>	No
<b>People in Hampshire live safe, healthy and independent lives:</b>	Yes
<b>People in Hampshire enjoy a rich and diverse environment:</b>	No
<b>People in Hampshire enjoy being part of strong, inclusive communities:</b>	Yes

**Other Significant Links**

<b>Links to previous Member decisions:</b>	
<u>Title</u>	<u>Date</u>
HSAB Policy Subgroup	20.02.20
<b>Direct links to specific legislation or Government Directives</b>	
<u>Title</u>	<u>Date</u>
The Care Act	2014
Human Rights Act	1998

**Section 100 D - Local Government Act 1972 - background documents**

**The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)**

<u>Document</u>	<u>Location</u>
N/A	

## **EQUALITIES IMPACT ASSESSMENT:**

### **1. Equality Duty**

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

### **2. Equalities Impact Assessment:**

These resources in the form of a one minute guide have not been through any formal Equalities Impact Assessment.